

www.TURNSTILES.us

Terms and Conditions

GENERAL

Use of service is conditioned on acceptance of these Terms. These Terms apply to all who access, use, or make a purchase from www.TURNSTILES.us, Inc. In these Terms, Parties shall henceforth be known as "Contractor" (Your Company) and "Subcontractor" (www.TURNSTILES.us).

All parties will be responsible to participate in phone or email communications as necessary to complete transactions. The Contractor agrees to provide the Subcontractor with project and order information that is accurate, complete, and perpetual. If necessary, Non-Disclosure Agreements shall be signed as pertinent to the contract.

PAYMENT

Proposals contain descriptions and prices for Subcontractor's Products and Services. Payments are accepted according to the following Terms.

1. Payment Terms for Purchase of Products only:

Invoice #1 - 50% deposit due with order

Invoice #2 - 50% remaining due before release of shipment

2. Payment Terms for Installations:

Invoice #1 - Initial - 50% deposit due with order

Invoice #2 - Progress - 45% due before release of shipment

Invoice #3 - Final - 5% due immediately upon completion of the installation

NO NET TERMS. ALL SALES FINAL.

Methods: Visa, MasterCard, American Express Discover, Company Check, and Wire-Transfer are accepted. www.TURNSTILES.us proposals contain final figures and additional banking details. Credit Card Fee 4.3%

eCheck Fee \$ 15.00 Wire Transfer Fee \$ 25.00

TAXES

Subcontractor pays taxes for their purchase of materials and goods. Subcontractor does not collect sales tax from Contractor. Any additional sales or use tax will be the responsibility of Contractor.

CONTRACTS

Contracts cannot be canceled out of convenience. All sales are final. If a third-party job is lost, buyers are still responsible for payment in full, on schedule with payment terms defined in terms and conditions. PWP Agreements (Paid When Paid) are not accepted.

Any contract over two pages requires initial attorney review at a fee of \$3500.00. This includes review, redlining and redacting of the original contract if deemed necessary. You will receive the attorney statement and typed notes to incorporate into your contract document so that it may be resubmitted for signature. Initial review does not guarantee engagement in the contract.



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SUPPORT

www.TURNSTILES.us Annual Remote Desktop Support and Software Maintenance Agreement provides comprehensive upgrades and support with your purchase of EntraPASS software through www.TURNSTILES.us. Queries may be sent and addressed directly with your representative via email, phone, or screen sharing. Valid for one year from the date of purchase. Conditions apply. This agreement includes the following:

Support for EntraPASS Global Edition and EntraPASS Corporate Edition Access Control Software Non-Scheduled Emergency Assistance
Scheduled Non-Emergency Assistance
One Annual Software Update, as deemed beneficial
One Annual Firmware Update, as deemed beneficial

Please note www.TURNSTILES.us Annual Remote Desktop Support and Software Maintenance Agreement will be voided under the following circumstances:

Failure to adhere to provided schematics will void continued support. Any unauthorized modifications to the provided system will void continued support. Local reprogramming of EntraPASS software is strictly prohibited. All hardware and software products used with the system must be purchased through TURNSTILES.us. Products obtained from third parties are not covered under our support scope.

If a previous Support Agreement is voided due to these policies, the contractor may purchase a new Support Agreement with renewed conditions. These measures are in place to ensure the integrity and reliability of the systems we design and program.