

# AVLELEC

## www.TURNSTILES.us

### Product Return Policy

Our Return Policy is clearly stated and published on-line <http://www.avlelec.com/policy.htm>

Jim Pilgrm did not follow our guide lines for product return.

[www.avlelec.com](http://www.avlelec.com), inc. & [www.TURNSTILES.us](http://www.TURNSTILES.us) provides a five (5) year warranty on all products purchased. Systems and Special order items are non-returnable. If you have any questions prior to purchase, simply notify us by e-mail ( [patrick.mcallister@avlelec.com](mailto:patrick.mcallister@avlelec.com) ) or phone (303 670 1099 ). A restocking fee of 50% is charged if the items are returned in perfect condition, and in their original packaging cartons with an authorized RMA. **All items listed as "All Sales Final, or Purchased as a System" will not be accepted if returned, and no credit will be issued.** Actual shipping charges paid by [www.avlelec.com](http://www.avlelec.com) Inc. will be deducted from the purchase price, unless the return is due to our error. The following terms must be met by you.

- Return the merchandise to us within 2 days of your original receipt of the order.
- The products must be returned in new, resalable condition.
- You must include all packaging materials.
- Packaging materials must not be torn or damaged.
- All manuals and warranty registration cards must be unmarked.
- Any programming MUST be reset back to factory default.
- You must pay any return shipping expense.
- Display the RMA # prominently on the outside of the box to avoid delays to your refund.
- If you paid with a Credit Card, 2.9% will be deducted from the refund price
- The equipment was not used or installed